

**ADDENDUM 8 TO APPENDIX 8 TO SCHEDULE 3.3  
TO THE  
COMPREHENSIVE INFRASTRUCTURE AGREEMENT  
SAMPLE REPORTS**

## **Sample Reports for Data Network Services**

# System Resource

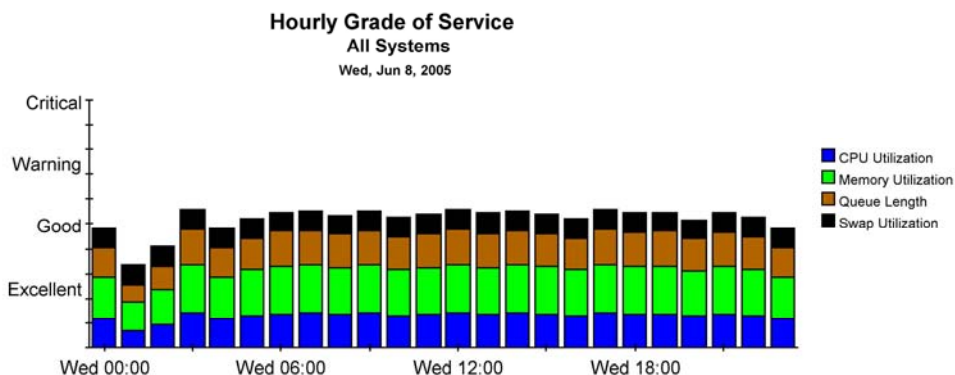
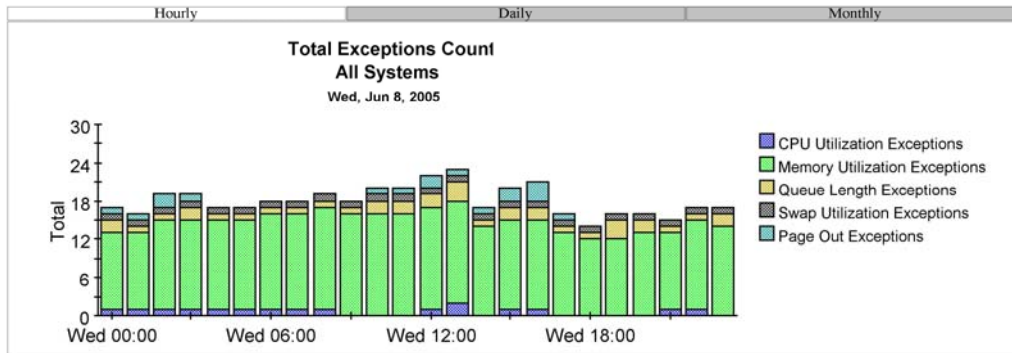
## Executive Service Level Management Summary



The Executive Service Level Management Summary Report provides an overview of system performance. Each chart details key metrics aggregated for all systems. Key indicators of performance are shown individually and combined into a Grade of Service chart to reveal system health at a glance.

Customers						
Wed, Jun 8, 2005						
Customer Name	Total Exception	Queue Length Exception	CPU Utilization Exception	Memory Utilization Exception	Swap Utilization Exception	Page Out Exception
Customer Unassigned	415	37	16	338	24	17

Locations						
Wed, Jun 8, 2005						
Location Name	Total Exception	Queue Length Exceptions	CPU Utilization Exception	Memory Utilization Exceptions	Swap Utilization Exceptions	Page Out Exceptions
Location Unassigned	415	37	16	338	24	17



# System Resource

## CPU Forecast



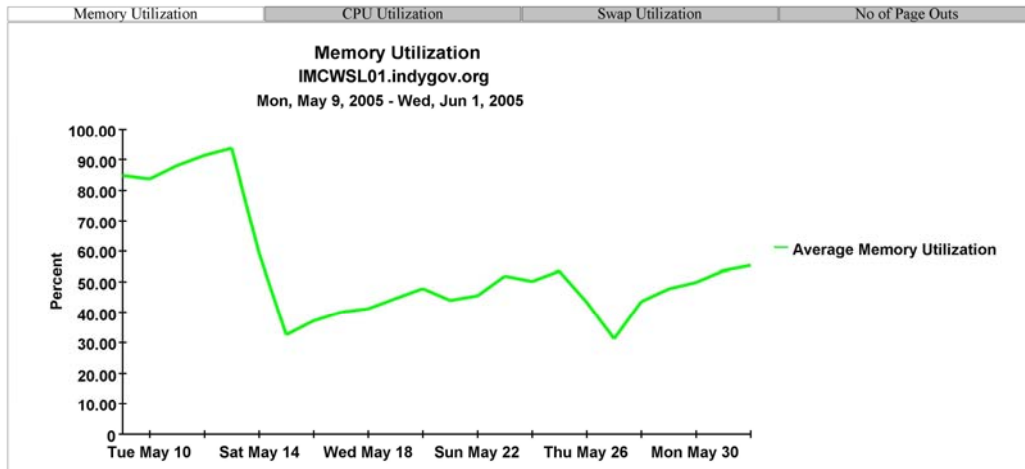
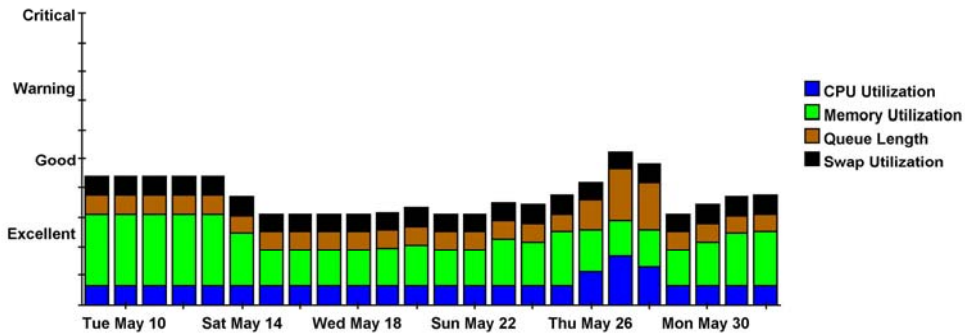
The System Resource System CPU Forecast report lists all systems within 90 days of a CPU utilization threshold, those closest to a threshold listed first. The report arms the system manager with the information required to assess performance and take preventive action. Select a system from the top table to display detailed information for that system.

### Estimated Days to Threshold (DTT) Systems Projected to be within 90 Days of 100% CPU Utilization

System	DTT CPU Utilization	Average CPU Utilization	30 Day CPU Utilization	60 Day CPU Utilization	90 Day CPU Utilization
IMCWSL01.indygov.org	57.00	19.07	68.37	104.01	139.65

Vendor	Model	O/S	Location	Customer	CPU Utilization Threshold
Sun	sun4u	SunOS 5.8 Generic_117350-18	Location Unassigned	Customer Unassigned	80.00

### Grade Of Service (GOS) IMCWSL01.indygov.org Mon, May 9, 2005 - Wed, Jun 1, 2005



# System Resource

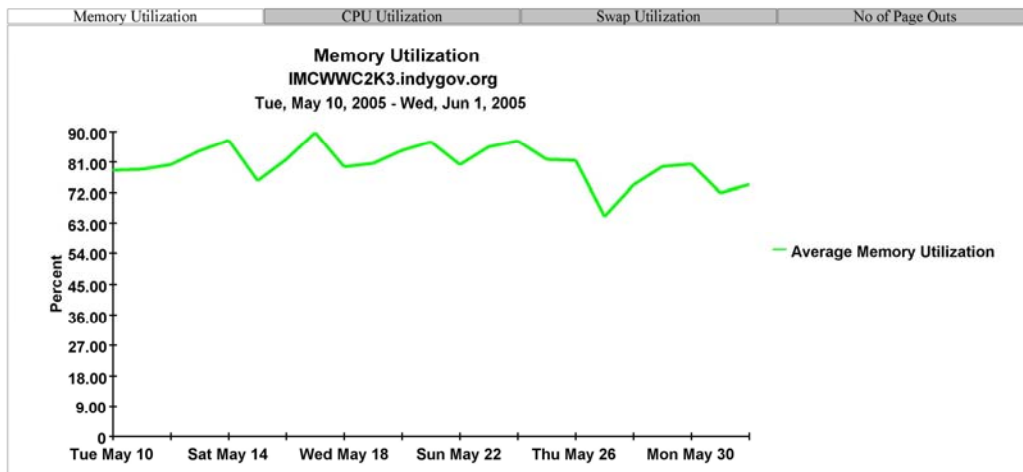
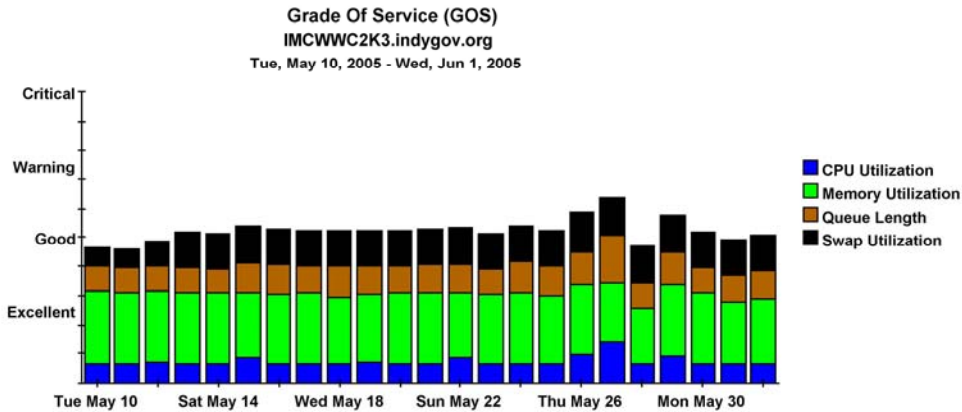
## CPU Forecast



The System Resource System CPU Forecast report lists all systems within 90 days of a CPU utilization threshold, those closest to a threshold listed first. The report arms the system manager with the information required to assess performance and take preventive action. Select a system from the top table to display detailed information for that system.

Estimated Days to Threshold (DTT)					
Systems Projected to be within 90 Days of 100% CPU Utilization					
System	DTT CPU Utilization	Average CPU Utilization	30 Day CPU Utilization	60 Day CPU Utilization	90 Day CPU Utilization
IMCWWC2K3.indygov.org	61.00	33.08	71.38	99.40	127.43

Vendor	Model	O/S	Location	Customer	CPU Utilization Threshold
Microsoft	Intel Pentium+ or unknown	NT 5.2 SvcPk	Location Unassigned	Customer Unassigned	80.00



## System Resource

### CPU Forecast



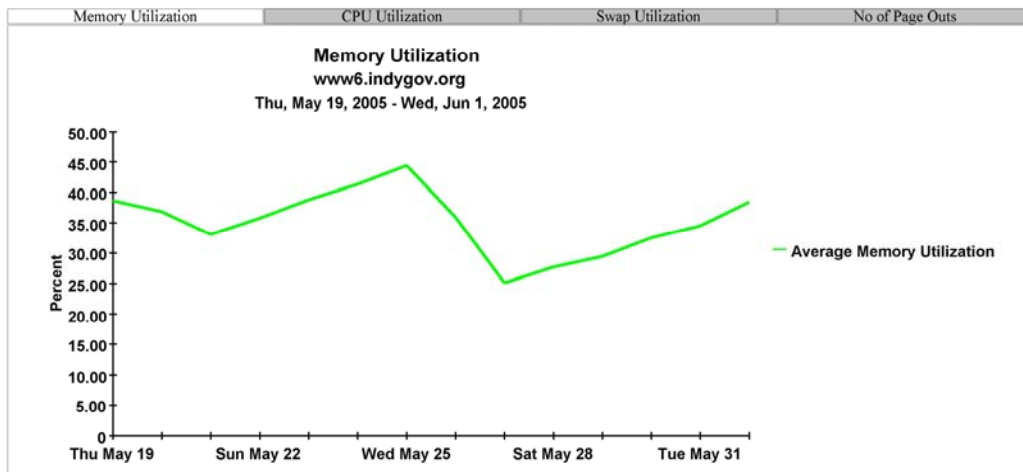
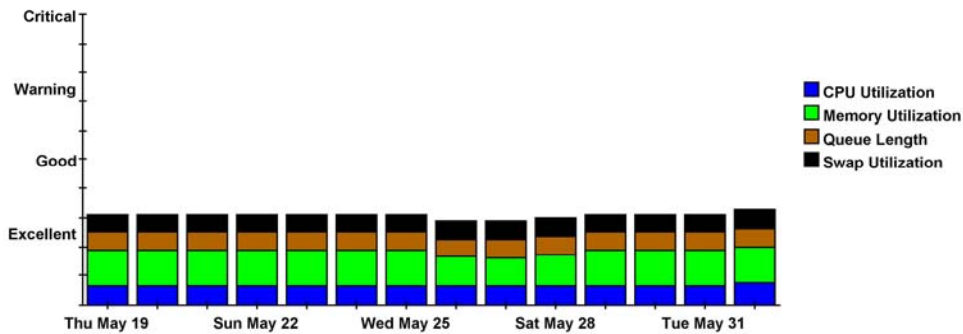
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#### Estimated Days to Threshold (DTT) Systems Projected to be within 90 Days of 100% CPU Utilization

System	DTT CPU Utilization	Average CPU Utilization	30 Day CPU Utilization	60 Day CPU Utilization	90 Day CPU Utilization
www6.indygov.org	51.00	10.34	67.66	114.77	161.88

Vendor	Model	O/S	Location	Customer	CPU Utilization Threshold
Sun	sun4u	SunOS 5.8 Generic_117350-18	Location Unassigned	Customer Unassigned	80.00

#### Grade Of Service (GOS) www6.indygov.org Thu, May 19, 2005 - Wed, Jun 1, 2005

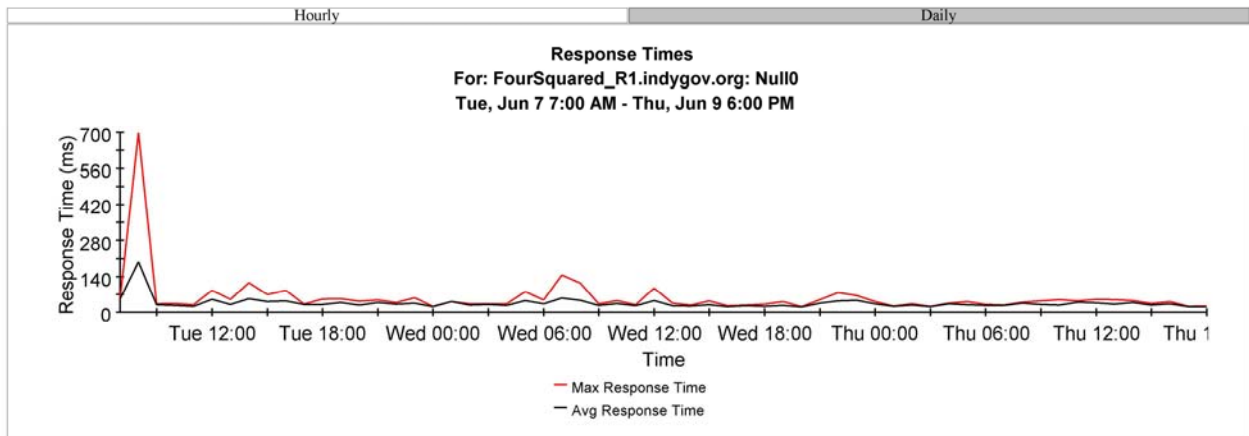




## SLR 48: Router Availability

The Router Service Level Management report indicates whether interfaces are meeting contracted service levels for availability and response time.

Device List	Availability	
	Time Period	NGAvailability
Device FourSquared_R1.indygov.org	05/16/2005 12:00 AM	100.00
	05/17/2005 12:00 AM	100.00
	05/18/2005 12:00 AM	100.00
	05/19/2005 12:00 AM	100.00
	05/20/2005 12:00 AM	100.00
	05/21/2005 12:00 AM	100.00
	05/22/2005 12:00 AM	100.00
	05/23/2005 12:00 AM	100.00
	05/24/2005 12:00 AM	100.00
	05/25/2005 12:00 AM	100.00
	05/26/2005 12:00 AM	100.00
	05/27/2005 12:00 AM	100.00
	05/28/2005 12:00 AM	100.00
	05/29/2005 12:00 AM	100.00
	05/30/2005 12:00 AM	100.00
	05/31/2005 12:00 AM	100.00

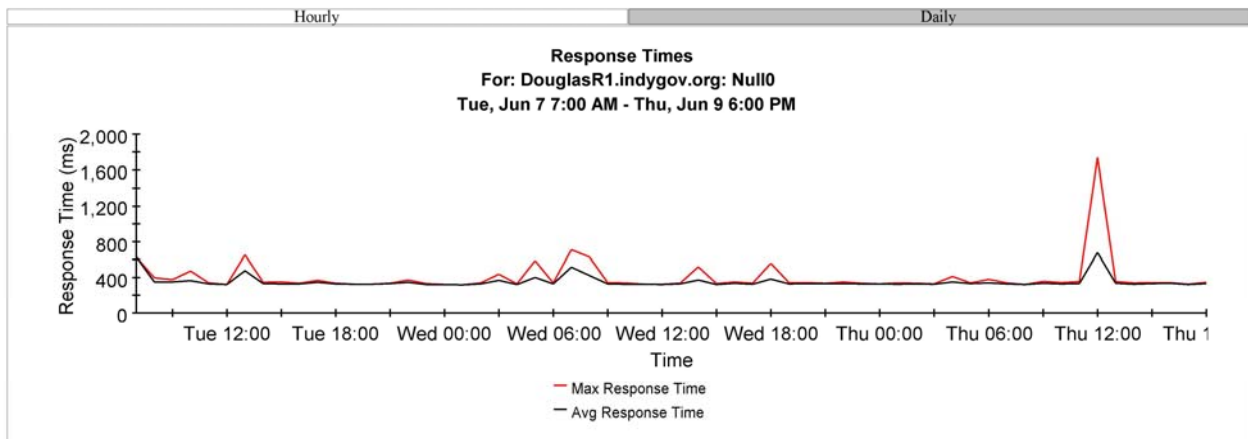




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Device List		Availability	NGAvailability
Device	Time Period		
DouglasR1.indygov.org	05/16/2005 12:00 AM		100.00
	05/17/2005 12:00 AM		100.00
	05/18/2005 12:00 AM		100.00
	05/19/2005 12:00 AM		100.00
	05/20/2005 12:00 AM		100.00
	05/21/2005 12:00 AM		100.00
	05/22/2005 12:00 AM		100.00
	05/23/2005 12:00 AM		100.00
	05/24/2005 12:00 AM		100.00
	05/25/2005 12:00 AM		100.00
	05/26/2005 12:00 AM		100.00
	05/27/2005 12:00 AM		100.00
	05/28/2005 12:00 AM		100.00
	05/29/2005 12:00 AM		100.00
	05/30/2005 12:00 AM		100.00
	05/31/2005 12:00 AM		100.00



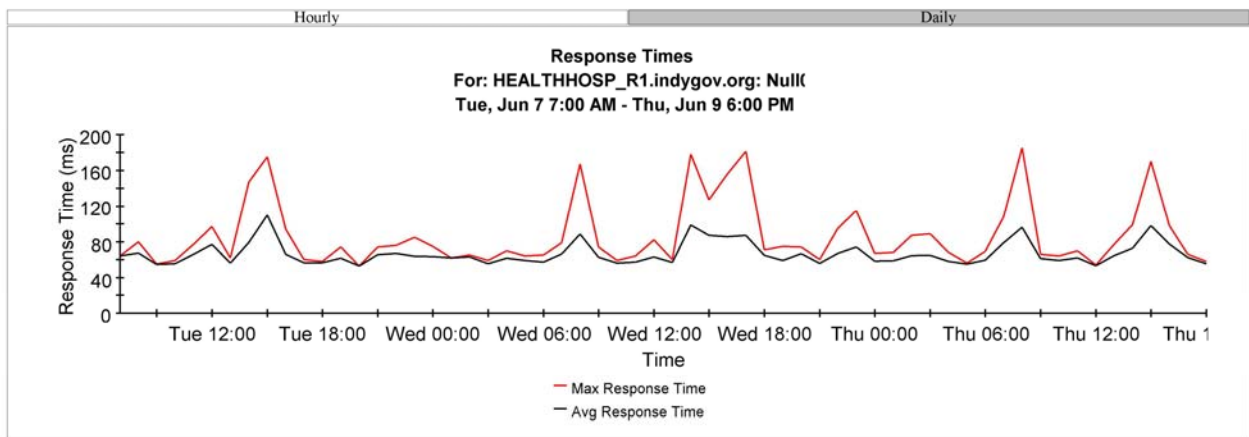




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The Router Service Level Management report indicates whether interfaces are meeting contracted service levels for availability and response time.

Device List		Availability	NGAvailability
Device	Time Period		
HEALTHHOSP_R1.indygov.org	05/16/2005 12:00 AM		100.00
	05/17/2005 12:00 AM		100.00
	05/18/2005 12:00 AM		100.00
	05/19/2005 12:00 AM		100.00
	05/20/2005 12:00 AM		100.00
	05/21/2005 12:00 AM		100.00
	05/22/2005 12:00 AM		100.00
	05/23/2005 12:00 AM		100.00
	05/24/2005 12:00 AM		100.00
	05/25/2005 12:00 AM		100.00
	05/26/2005 12:00 AM		100.00
	05/27/2005 12:00 AM		100.00
	05/28/2005 12:00 AM		100.00
	05/29/2005 12:00 AM		100.00
	05/30/2005 12:00 AM		100.00
	05/31/2005 12:00 AM		100.00

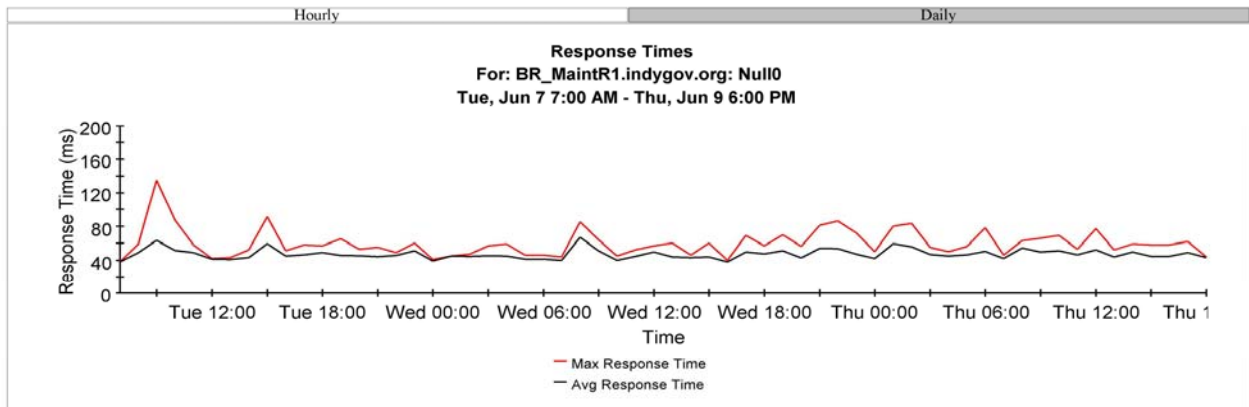




## SLR 48: Router Availability

The Router Service Level Management report indicates whether interfaces are meeting contracted service levels for availability and response time.

Device List		Availability	NGAvailability
Device	Time Period		
BR_MaintR1.indygov.org	05/16/2005 12:00 AM		100.00
	05/17/2005 12:00 AM		100.00
	05/18/2005 12:00 AM		100.00
	05/19/2005 12:00 AM		100.00
	05/20/2005 12:00 AM		100.00
	05/21/2005 12:00 AM		100.00
	05/22/2005 12:00 AM		100.00
	05/23/2005 12:00 AM		100.00
	05/24/2005 12:00 AM		100.00
	05/25/2005 12:00 AM		100.00
	05/26/2005 12:00 AM		100.00
	05/27/2005 12:00 AM		100.00
	05/28/2005 12:00 AM		100.00
	05/29/2005 12:00 AM		100.00
	05/30/2005 12:00 AM		100.00
	05/31/2005 12:00 AM		100.00

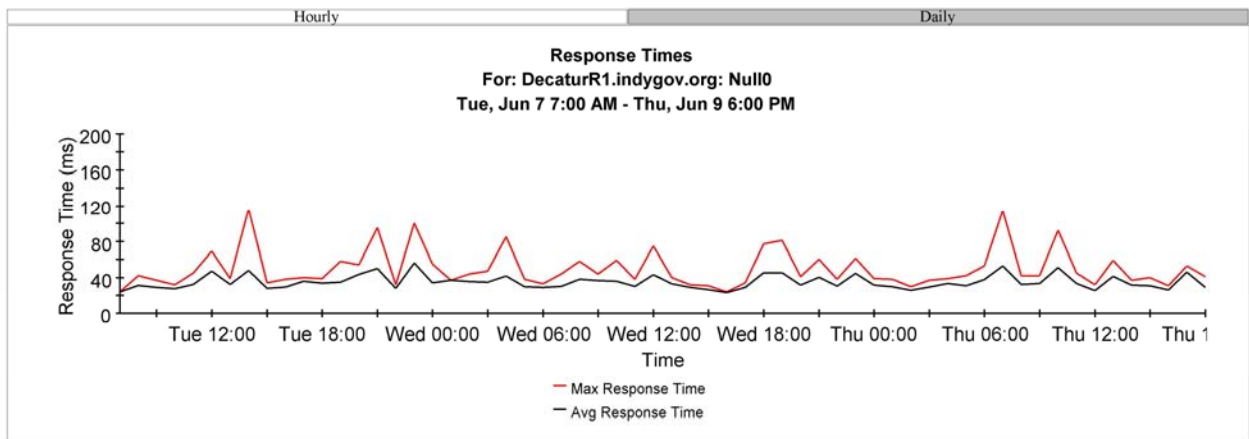




## SLR 48: Router Availability

The Router Service Level Management report indicates whether interfaces are meeting contracted service levels for availability and response time.

Device List		Availability	NGAvailability
Device	Time Period		
DecaturR1.indygov.org	05/16/2005 12:00 AM		100.00
	05/17/2005 12:00 AM		100.00
	05/18/2005 12:00 AM		100.00
	05/19/2005 12:00 AM		100.00
	05/20/2005 12:00 AM		100.00
	05/21/2005 12:00 AM		100.00
	05/22/2005 12:00 AM		100.00
	05/23/2005 12:00 AM		100.00
	05/24/2005 12:00 AM		100.00
	05/25/2005 12:00 AM		100.00
	05/26/2005 12:00 AM		100.00
	05/27/2005 12:00 AM		100.00
	05/28/2005 12:00 AM		100.00
	05/29/2005 12:00 AM		100.00
	05/30/2005 12:00 AM		100.00
	05/31/2005 12:00 AM		100.00





## SLR 21: Internet Server Availability

This Report details the System Up Time and Down Time. System Up Time is calculated based on the amount of time that the system's agent was running.

### Internet Servers

#### Target Name

IMCIPD2K3.indygov.org

### Monthly Summary of System Availability

Time Period	Average UpTime in Percent	Total DownTime in Minutes
Mon May 09	100.00	0.00
Tue May 10	100.00	0.00
Wed May 11	100.00	0.00
Thu May 12	100.00	0.00
Fri May 13	100.00	0.00
Sat May 14	100.00	0.00
Sun May 15	100.00	0.00
Mon May 16	100.00	0.00
Tue May 17	100.00	0.00
Wed May 18	100.00	0.00
Thu May 19	99.75	3.60
Fri May 20	100.00	0.00
Sat May 21	100.00	0.00
Sun May 22	100.00	0.00
Mon May 23	100.00	0.00
Tue May 24	100.00	0.00
Wed May 25	100.00	0.00
Thu May 26	100.00	0.00
Fri May 27	100.00	0.00
Sat May 28	100.00	0.00
Sun May 29	100.00	0.00
Mon May 30	100.00	0.00
Tue May 31	100.00	0.00
Wed Jun 01	100.00	0.00
Tue Jun 07	100.00	0.00
Wed Jun 08	100.00	0.00



## SLR 21: Internet Server Availability

This Report details the System Up Time and Down Time. System Up Time is calculated based on the amount of time that the system's agent was running.

### Internet Servers

#### Target Name

IMCWSL01.indygov.org

### Monthly Summary of System Availability

Time Period	Average UpTime in Percent	Total DownTime in Minutes
Mon May 09	100.00	0.00
Tue May 10	100.00	0.00
Wed May 11	100.00	0.00
Thu May 12	100.00	0.00
Fri May 13	100.00	0.00
Sat May 14	100.00	0.00
Sun May 15	100.00	0.00
Mon May 16	100.00	0.00
Tue May 17	100.00	0.00
Wed May 18	100.00	0.00
Thu May 19	100.00	0.00
Fri May 20	100.00	0.00
Sat May 21	100.00	0.00
Sun May 22	100.00	0.00
Mon May 23	100.00	0.00
Tue May 24	100.00	0.00
Wed May 25	100.00	0.00
Thu May 26	99.40	8.67
Fri May 27	100.00	0.00
Sat May 28	100.00	0.00
Sun May 29	100.00	0.00
Mon May 30	100.00	0.00
Tue May 31	100.00	0.00
Wed Jun 01	100.00	0.00
Tue Jun 07	100.00	0.00
Wed Jun 08	100.00	0.00



## SLR 21: Internet Server Availability

This Report details the System Up Time and Down Time. System Up Time is calculated based on the amount of time that the system's agent was running.

### Internet Servers

#### Target Name

IMCWSL02.indygov.org

### Monthly Summary of System Availability

Time Period	Average UpTime in Percent	Total DownTime in Minutes
Mon May 09	100.00	0.00
Tue May 10	100.00	0.00
Wed May 11	99.94	0.92
Thu May 12	100.00	0.00
Fri May 13	100.00	0.00
Sat May 14	100.00	0.00
Sun May 15	100.00	0.00
Mon May 16	100.00	0.00
Tue May 17	100.00	0.00
Wed May 18	100.00	0.00
Thu May 19	100.00	0.00
Fri May 20	100.00	0.00
Sat May 21	100.00	0.00
Sun May 22	100.00	0.00
Mon May 23	100.00	0.00
Tue May 24	100.00	0.00
Wed May 25	100.00	0.00
Thu May 26	99.36	9.18
Fri May 27	100.00	0.00
Sat May 28	100.00	0.00
Sun May 29	100.00	0.00
Mon May 30	100.00	0.00
Tue May 31	100.00	0.00
Wed Jun 01	100.00	0.00
Tue Jun 07	100.00	0.00
Wed Jun 08	100.00	0.00



## SLR 21: Internet Server Availability

This Report details the System Up Time and Down Time. System Up Time is calculated based on the amount of time that the system's agent was running.

### Internet Servers

#### Target Name

IMCWWA2K3.indygov.org

### Monthly Summary of System Availability

Time Period	Average UpTime in Percent	Total DownTime in Minutes
Mon May 09	100.00	0.00
Tue May 10	100.00	0.00
Wed May 11	100.00	0.00
Thu May 12	100.00	0.00
Fri May 13	100.00	0.00
Sat May 14	100.00	0.00
Sun May 15	100.00	0.00
Mon May 16	100.00	0.00
Tue May 17	100.00	0.00
Wed May 18	99.73	3.90
Thu May 19	100.00	0.00
Fri May 20	100.00	0.00
Sat May 21	100.00	0.00
Sun May 22	100.00	0.00
Mon May 23	100.00	0.00
Tue May 24	100.00	0.00
Wed May 25	100.00	0.00
Thu May 26	100.00	0.00
Fri May 27	100.00	0.00
Sat May 28	100.00	0.00
Sun May 29	100.00	0.00
Mon May 30	100.00	0.00
Tue May 31	100.00	0.00
Wed Jun 01	100.00	0.00
Tue Jun 07	100.00	0.00
Wed Jun 08	100.00	0.00



# Interface Reporting

## Busy Hour Capacity Planning

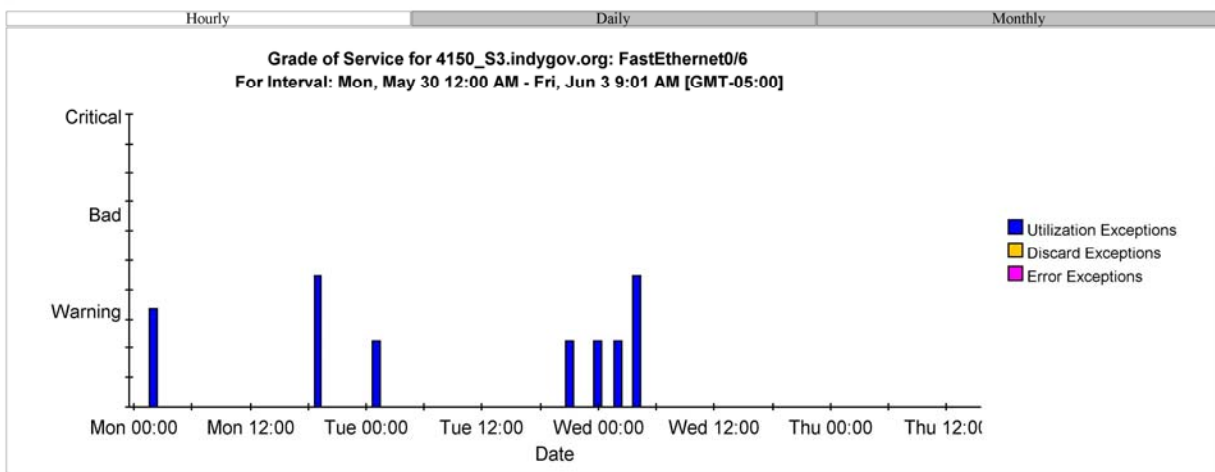
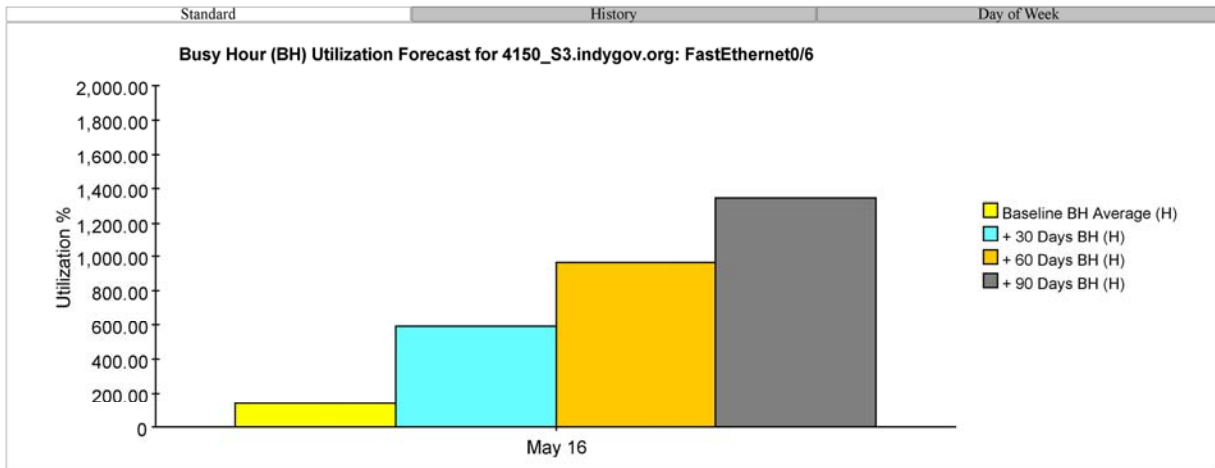


This report provides details about the interfaces with the highest 30 day forecasted busy hour utilization. The busy hour (BH) utilization is the maximum average utilization across a complete hour during the day. F/H = Full or Half Duplex.

### Interfaces with Highest Forecasted Utilization

Sorted by Forecasted Utilization

Device	Interface	F/H	Customer	BH Avg. Util.	F30 BH Util.	Util. Threshold	Descr.
4150_S3.indyg...	FastEthernet0/6	H	Customer Unas...	133	597	30	FastEthernet0/6





## Interface Reporting

### Busy Hour Capacity Planning

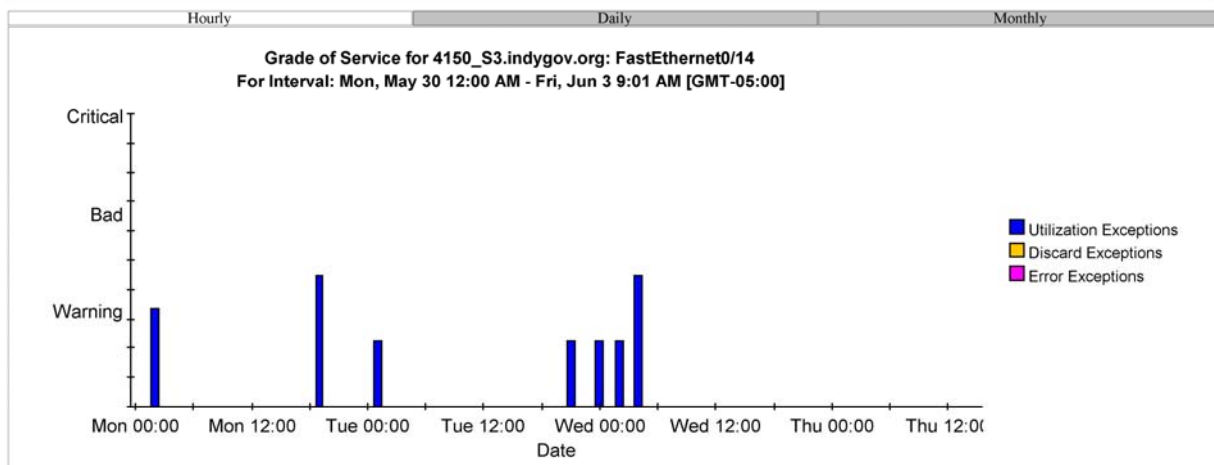
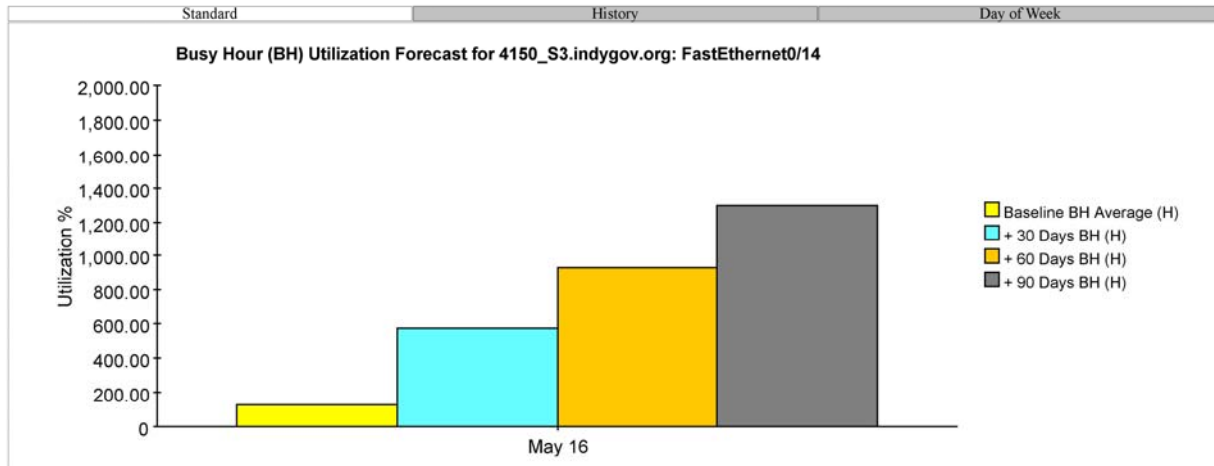


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#### Interfaces with Highest Forecasted Utilization

Sorted by Forecasted Utilization

Device	Interface	F/H	Customer	BH Avg. Util.	F30 BH Util.	Util. Threshold	Descr.
4150_S3.indyg...	FastEthernet0/14	H	Customer Unas...	129	577	30	FastEthernet0/14



# Interface Reporting

## Busy Hour Capacity Planning

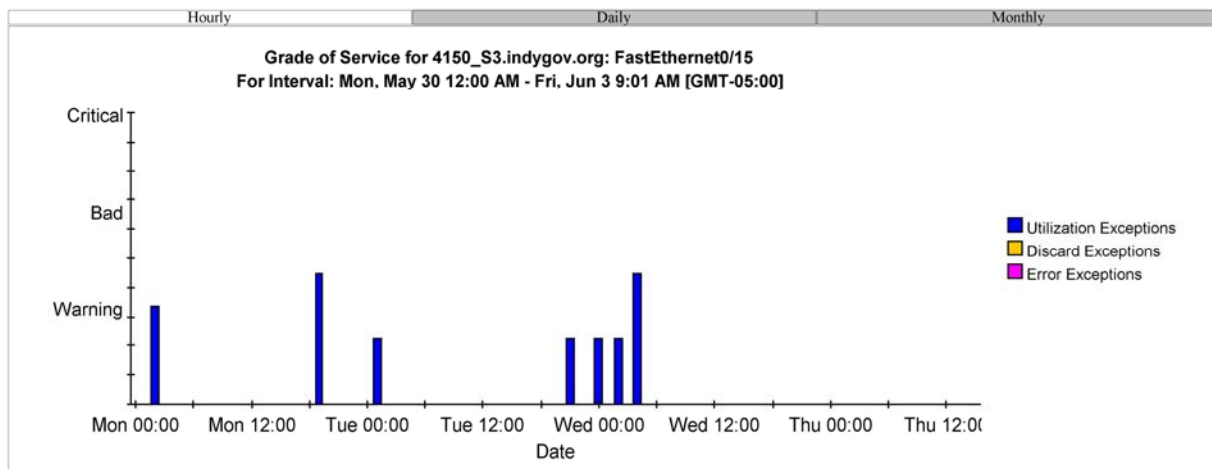
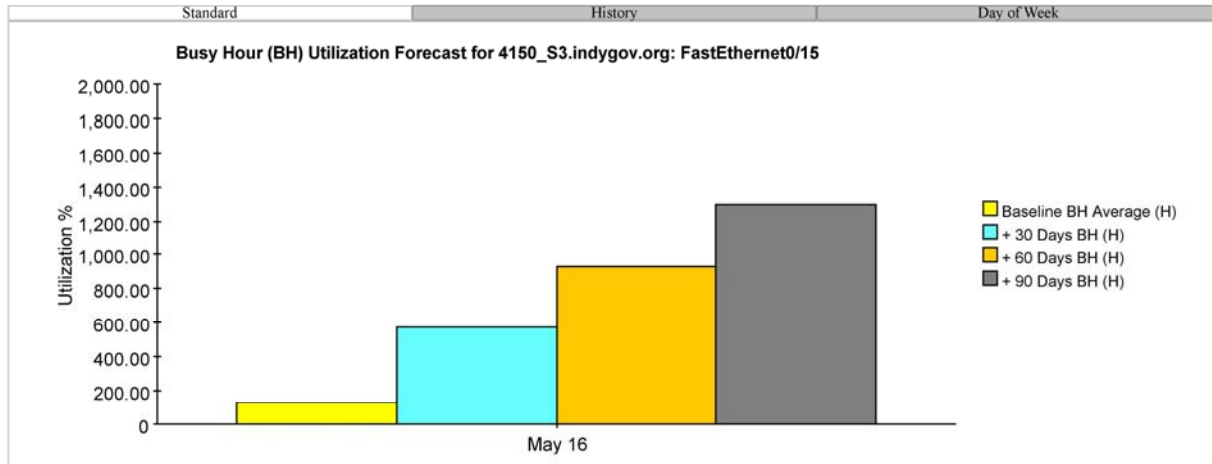


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### Interfaces with Highest Forecasted Utilization

Sorted by Forecasted Utilization

Device	Interface	F/H	Customer	BH Avg. Util.	F30 BH Util.	Util. Threshold	Descr.
4150_S3.indyg...	FastEthernet0/15	H	Customer Unas...	129	577	30	FastEthernet0/15



# Interface Reporting

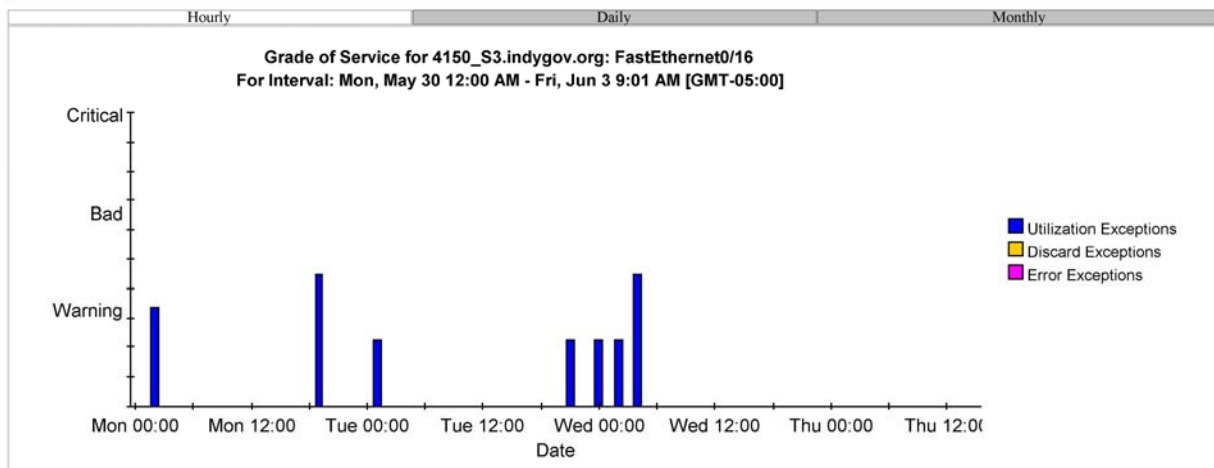
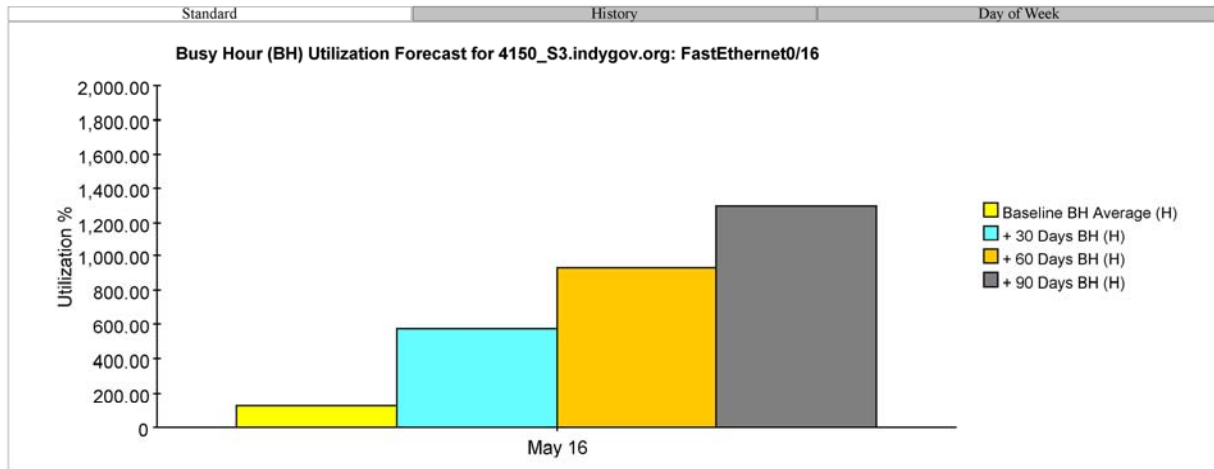
## Busy Hour Capacity Planning



This report provides details about the interfaces with the highest 30 day forecasted busy hour utilization. The busy hour (BH) utilization is the maximum average utilization across a complete hour during the day. F/H = Full or Half Duplex.

### Interfaces with Highest Forecasted Utilization Sorted by Forecasted Utilization

Device	Interface	F/H	Customer	BH Avg. Util.	F30 BH Util.	Util. Threshold	Descr.
4150_S3.indyg...	FastEthernet0/16	H	Customer Unas...	129	577	30	FastEthernet0/16



# Interface Reporting

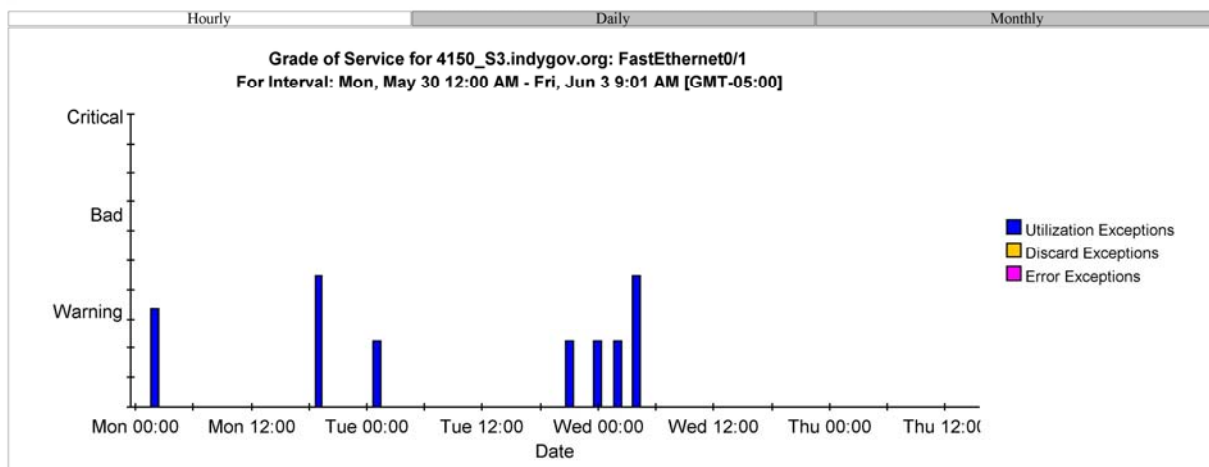
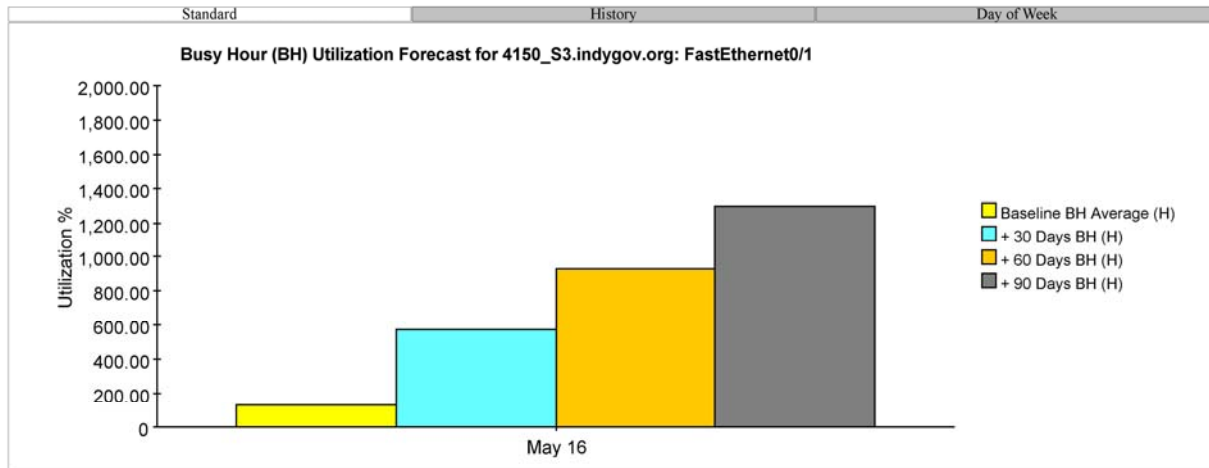
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### Interfaces with Highest Forecasted Utilization Sorted by Forecasted Utilization

Device	Interface	F/H	Customer	BH Avg. Util.	F30 BH Util.	Util. Threshold	Descr.
4150_S3.indyg...	FastEthernet0/1	H	Customer Unas...	129	577	30	FastEthernet0/1



## System Resource

### Filesystem Forecast



The System Resource Filesystem Forecast report lists all filesystems within 90 days of a utilization threshold, those closest to a threshold listed first. The report arms the system manager with the information required to assess performance and take preventive action. Select a system from the top table to display detailed information for that system.

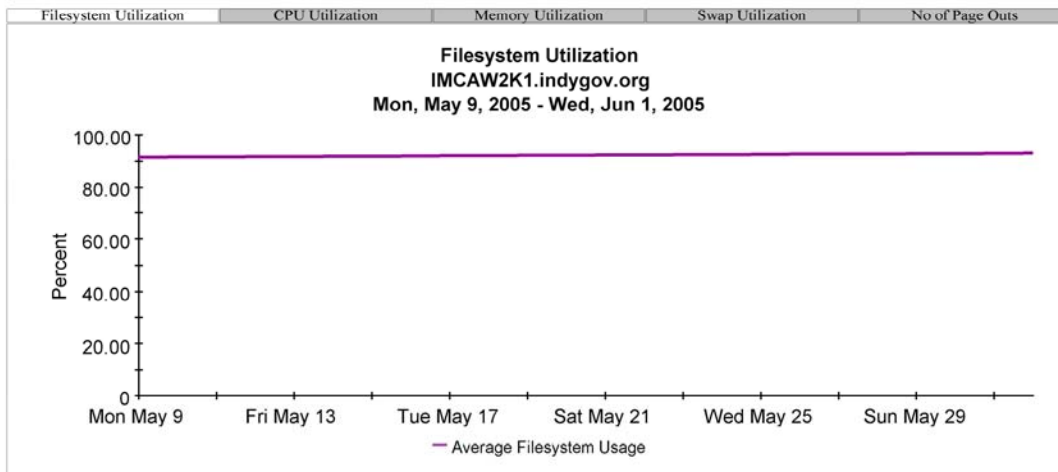
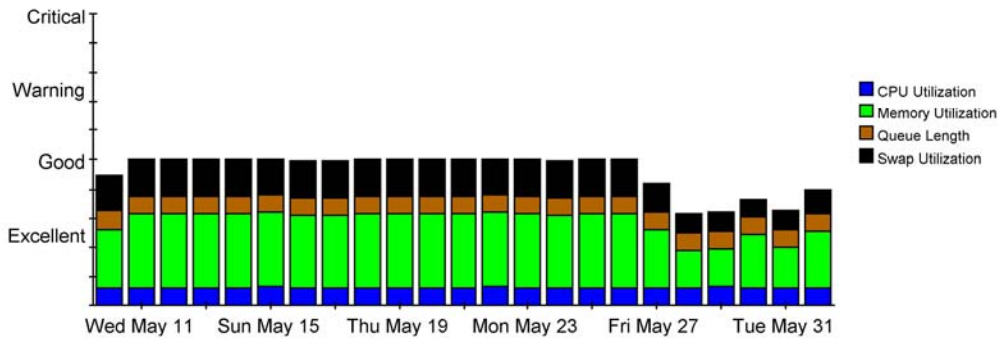
#### Estimated Days To Threshold (DTT) Filesystems Projected to be within 90 Days of 100% Utilization

System	Filesystem	DTT Utilization	Current Utilization	Projected Utilization 30	Projected Utilization 60	Projected Utilization 90
IMCAW2K1.indygov.org	C:\	0	92.25	95.07	97.08	99.09

Vendor	Model	O/S	Customer	Location	Filesystem Utilization Threshold
Microsoft	80686	NT 5.0 SvcPk 4	Customer Unassigned	Location Unassigned	70.00

#### Grade of Service (GOS) IMCAW2K1.indygov.org

Tue, May 10, 2005 - Wed, Jun 1, 2005



## System Resource

### Filesystem Forecast



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#### Estimated Days To Threshold (DTT) Filesystems Projected to be within 90 Days of 100% Utilization

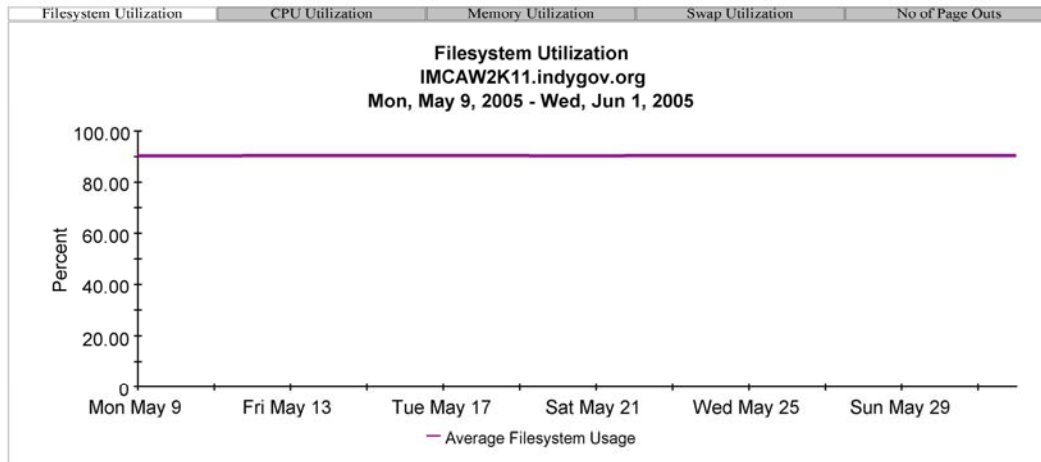
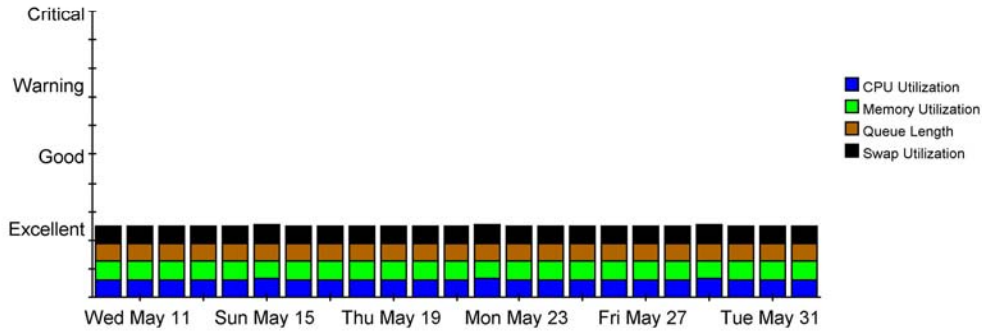
System	Filesystem	DTT Utilization	Current Utilization	Projected Utilization 30	Projected Utilization 60	Projected Utilization 90
IMCAW2K11.indygov.org	C:\	0	90.28	90.31	90.33	90.35

Vendor	Model	O/S	Customer	Location	Filesystem Utilization Threshold
Microsoft	80686	NT 5.0 SvcPk 4	Customer Unassigned	Location Unassigned	70.00

#### Grade of Service (GOS)

IMCAW2K11.indygov.org

Tue, May 10, 2005 - Wed, Jun 1, 2005



## System Resource

### Filesystem Forecast



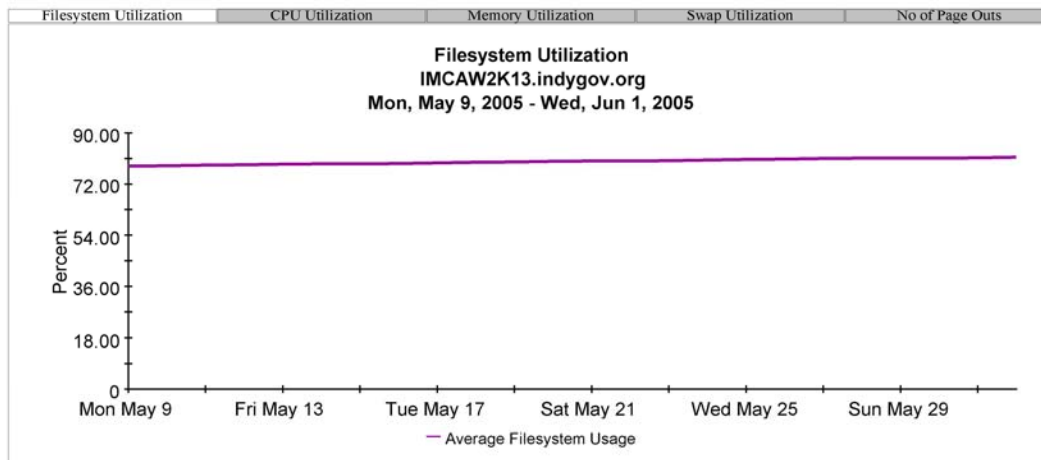
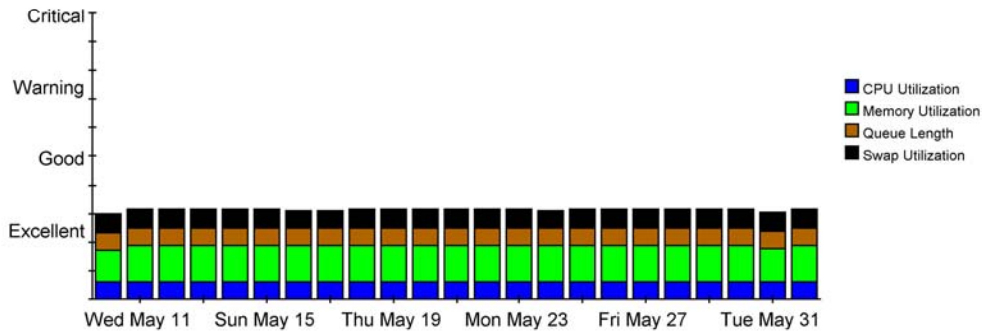
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#### Estimated Days To Threshold (DTT) Filesystems Projected to be within 90 Days of 100% Utilization

System	Filesystem	DTT Utilization	Current Utilization	Projected Utilization 30	Projected Utilization 60	Projected Utilization 90
IMCAW2K13.indygov.org	C:\	63	79.93	85.64	89.71	93.78

Vendor	Model	O/S	Customer	Location	Filesystem Utilization Threshold
Microsoft	Intel Pentium+ or unknown	NT 5.0 SvcPk 4	Customer Unassigned	Location Unassigned	70.00

#### Grade of Service (GOS) IMCAW2K13.indygov.org Tue, May 10, 2005 - Wed, Jun 1, 2005



## System Resource

### Filesystem Forecast



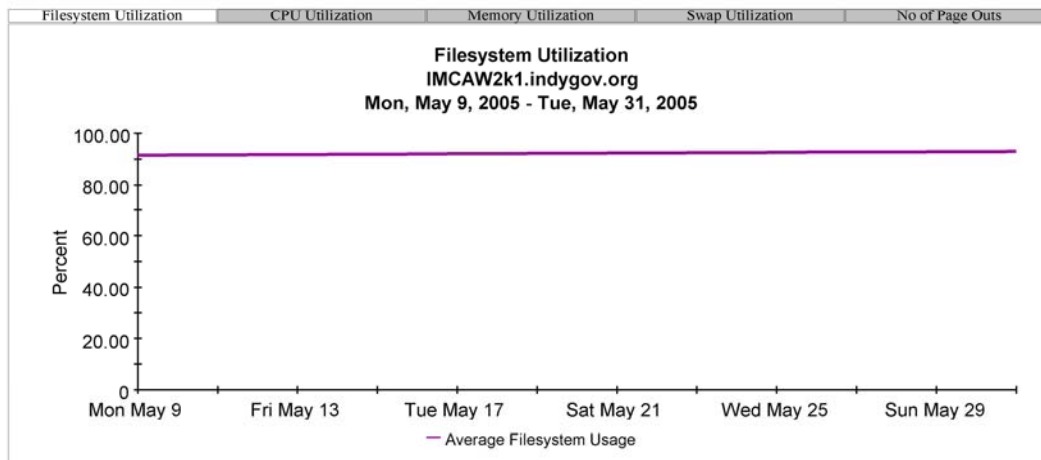
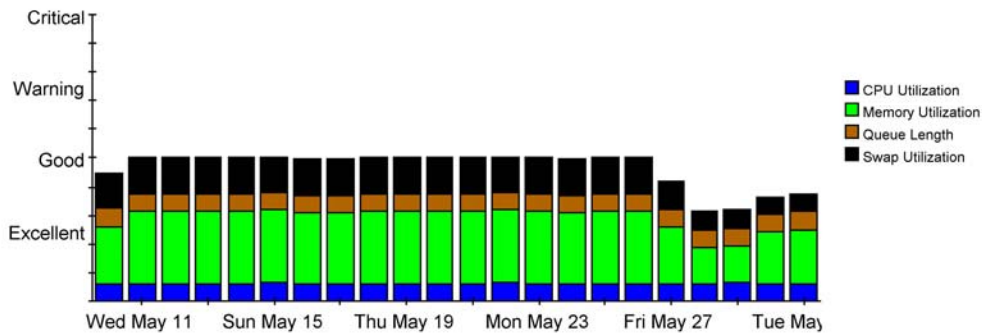
The System Resource Filesystem Forecast report lists all filesystems within 90 days of a utilization threshold, those closest to a threshold listed first. The report arms the system manager with the information required to assess performance and take preventive action. Select a system from the top table to display detailed information for that system.

#### Estimated Days To Threshold (DTT) Filesystems Projected to be within 90 Days of 100% Utilization

System	Filesystem	DTT Utilization	Current Utilization	Projected Utilization 30	Projected Utilization 60	Projected Utilization 90
IMCAW2k1.indygov.org	C:\	0	92.21	94.99	96.99	99.00

Vendor	Model	O/S	Customer	Location	Filesystem Utilization Threshold
Microsoft	80686	NT 5.0 SvcPk 4	Customer Unassigned	Location Unassigned	70.00

#### Grade of Service (GOS) IMCAW2k1.indygov.org Tue, May 10, 2005 - Tue, May 31, 2005





## System Resource

### Filesystem Forecast



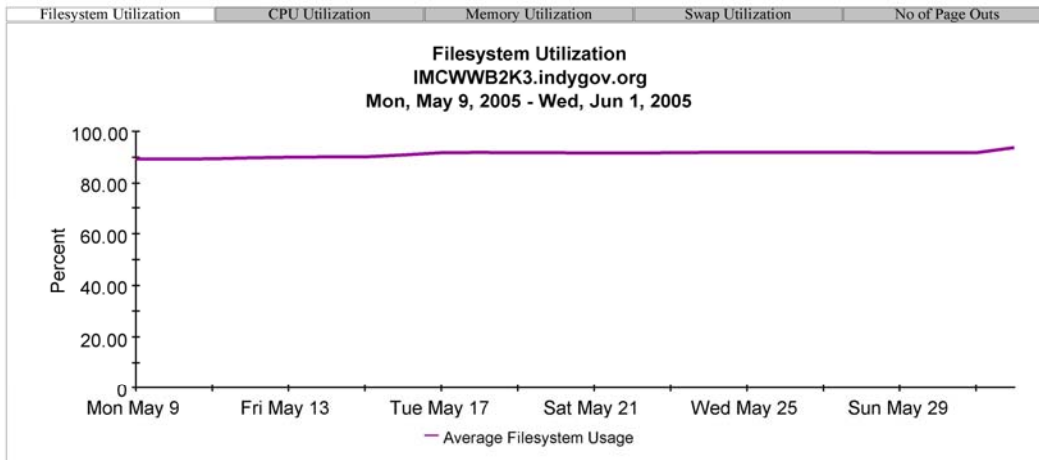
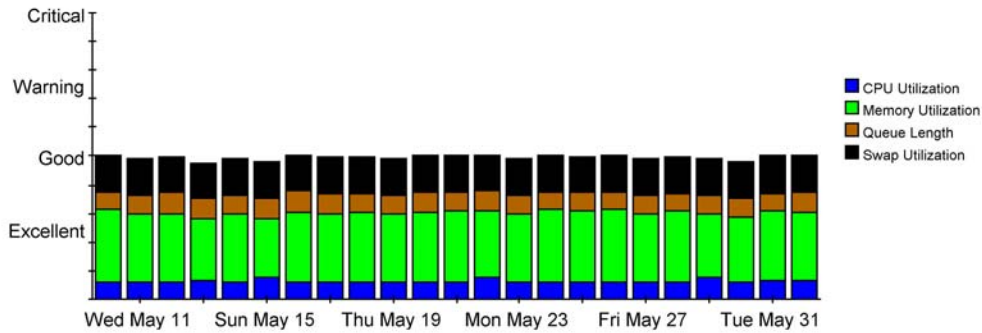
The System Resource Filesystem Forecast report lists all filesystems within 90 days of a utilization threshold, those closest to a threshold listed first. The report arms the system manager with the information required to assess performance and take preventive action. Select a system from the top table to display detailed information for that system.

#### Estimated Days To Threshold (DTT) Filesystems Projected to be within 90 Days of 100% Utilization

System	Filesystem	DTT Utilization	Current Utilization	Projected Utilization 30	Projected Utilization 60	Projected Utilization 90
IMCWVB2K3.indygov.org	C:\	0	91.17	97.30	101.61	105.91

Vendor	Model	O/S	Customer	Location	Filesystem Utilization Threshold
Microsoft	Intel Pentium+ or unknown	NT 5.2 SvcPk	Customer Unassigned	Location Unassigned	70.00

#### Grade of Service (GOS) IMCWVB2K3.indygov.org Tue, May 10, 2005 - Wed, Jun 1, 2005





## System Resource

### Hot Spots



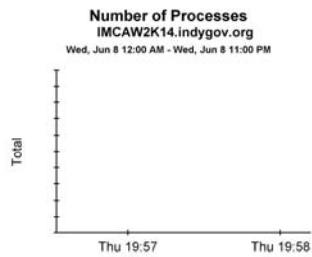
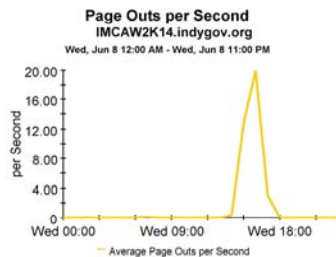
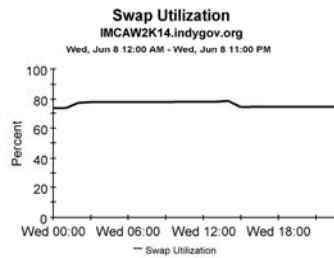
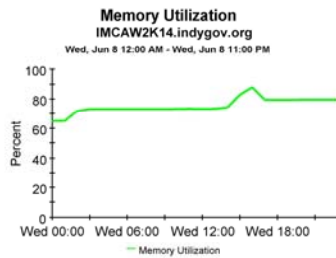
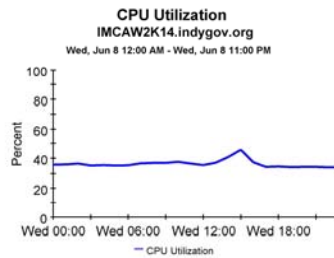
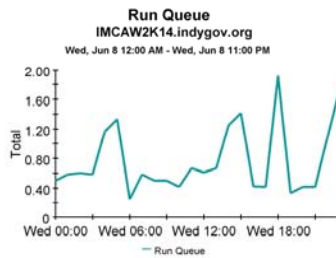
The System Resource Hot Spots Report provides a listing of systems that have exceeded threshold conditions during the previous day. Offending systems are ranked by total number of exceptions. Select a system from the top table to display detailed information for that system.

#### Problem Summary for the Day Systems with Most Exceptions for the Day Wed, Jun 8, 2005

System	Total Exception	Queue Length Exception	CPU Utilization Exception	Memory Utilization Exception	Swap Utilization Exception	Page Out Exception
IMCAW2K14.indygov.org	48.00	0.00	0.00	22.00	24.00	2.00

Vendor	Model	O/S	Location	Customer
Microsoft	Intel Pentium+ or unknown	NT 5.0 SvcPk 4	Location Unassigned	Customer Unassigned

CPU Utilization Threshold	Memory Utilization Threshold	Swap Utilization Threshold	Run Queue Threshold	Pageout Threshold
80.00	70.00	70.00	3.00	5.00



Exception Detail	Grade of Service
1 Details 1.indygov.org	
Time of the Exception	CPU Utilization Memory Utilization Queue Length Swap Utilization

## System Resource

### Hot Spots



The System Resource Hot Spots Report provides a listing of systems that have exceeded threshold conditions during the previous day. Offending systems are ranked by total number of exceptions. Select a system from the top table to display detailed information for that system.

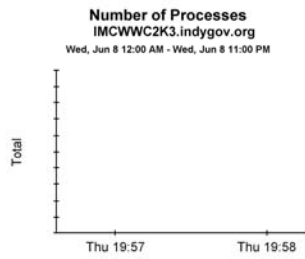
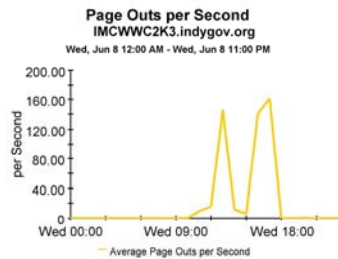
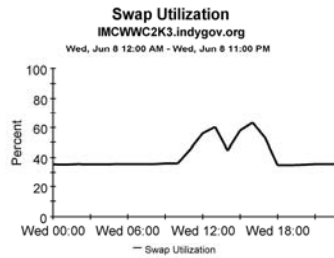
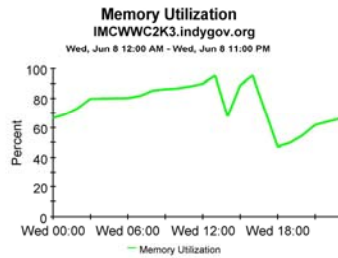
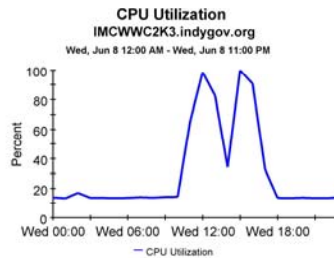
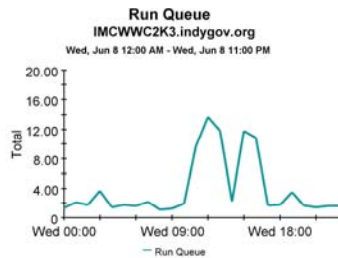
#### Problem Summary for the Day Systems with Most Exceptions for the Day

Wed, Jun 8, 2005

System	Total Exception	Queue Length Exception	CPU Utilization Exception	Memory Utilization Exception	Swap Utilization Exception	Page Out Exception
IMCWWC2K3.indygov.org	33.00	7.00	4.00	15.00	0.00	7.00

Vendor	Model	O/S	Location	Customer
Microsoft	Intel Pentium® or unknown	NT 5.2 SvcPk	Location Unassigned	Customer Unassigned

CPU Utilization Threshold	Memory Utilization Threshold	Swap Utilization Threshold	Run Queue Threshold	Pageout Threshold
80.00	70.00	70.00	3.00	5.00



Exception Detail		Grade of Service	
Details	indygov.org		
Time of the Exception	CPU Utilization	Memory Utilization	Queue Length
	Swap Utilization		

## System Resource

### Hot Spots



The System Resource Hot Spots Report provides a listing of systems that have exceeded threshold conditions during the previous day. Offending systems are ranked by total number of exceptions. Select a system from the top table to display detailed information for that system.

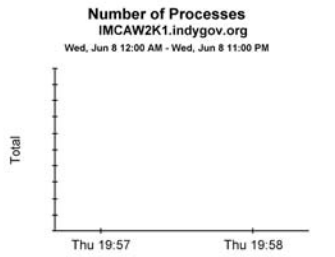
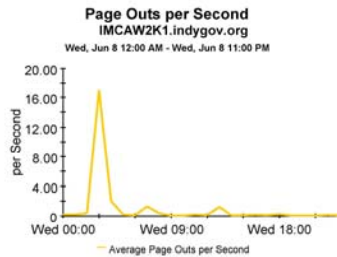
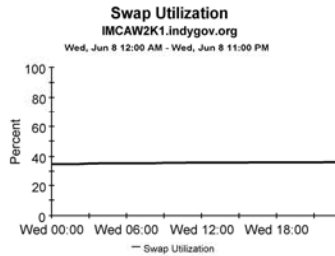
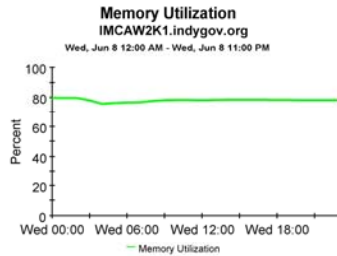
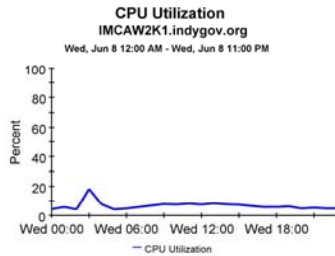
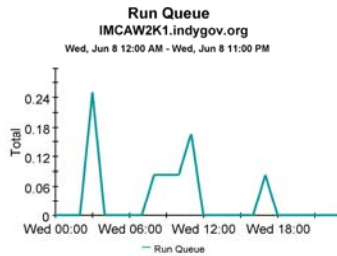
#### Problem Summary for the Day Systems with Most Exceptions for the Day

Wed, Jun 8, 2009

System	Total Exception	Queue Length Exception	CPU Utilization Exception	Memory Utilization Exception	Swap Utilization Exception	Page Out Exception
IMCAW2K1.indygov.org	25.00	0.00	0.00	24.00	0.00	1.00

Vendor	Model	O/S	Location	Customer
Microsoft	80686	NT 5.0 SvcPk 4	Location Unassigned	Customer Unassigned

CPU Utilization Threshold	Memory Utilization Threshold	Swap Utilization Threshold	Run Queue Threshold	Pageout Threshold
80.00	70.00	70.00	3.00	5.00



Exception Detail	Grade of Service
<b>Details</b> indygov.org	
Time of the Exception	
CPU Utilization	
Memory Utilization	
Queue Length	
Swap Utilization	

## System Resource

### Hot Spots



The System Resource Hot Spots Report provides a listing of systems that have exceeded threshold conditions during the previous day. Offending systems are ranked by total number of exceptions. Select a system from the top table to display detailed information for that system.

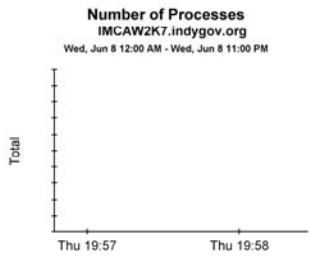
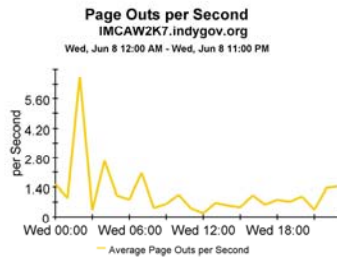
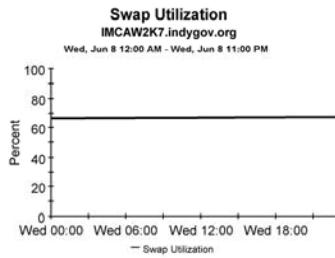
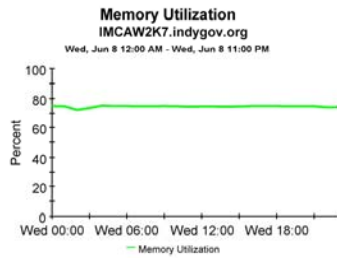
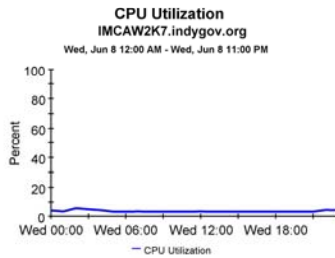
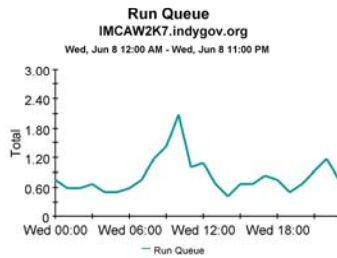
#### Problem Summary for the Day Systems with Most Exceptions for the Day

Wed, Jun 8, 2005

System	Total Exception	Queue Length Exception	CPU Utilization Exception	Memory Utilization Exception	Swap Utilization Exception	Page Out Exception
IMCAW2K7.indygov.org	25.00	0.00	0.00	24.00	0.00	1.00

Vendor	Model	O/S	Location	Customer
Microsoft	80686	NT 5.0 SvcPk 4	Location Unassigned	Customer Unassigned

CPU Utilization Threshold	Memory Utilization Threshold	Swap Utilization Threshold	Run Queue Threshold	Pageout Threshold
80.00	70.00	70.00	3.00	5.00



Exception Detail				Grade of Service
Details				
.indygov.org				
Time of the Exception	CPU Utilization	Memory Utilization	Queue Length	Swap Utilization

## System Resource

### Hot Spots



The System Resource Hot Spots Report provides a listing of systems that have exceeded threshold conditions during the previous day. Offending systems are ranked by total number of exceptions. Select a system from the top table to display detailed information for that system.

#### Problem Summary for the Day Systems with Most Exceptions for the Day

Wed, Jun 8, 2005

System	Total Exception	Queue Length Exception	CPU Utilization Exception	Memory Utilization Exception	Swap Utilization Exception	Page Out Exception
IMCADC2K3.indygov.org	24.00	0.00	0.00	24.00	0.00	0.00

Vendor	Model	O/S	Location	Customer
Microsoft	Intel Pentium+ or unknown	NT 5.2 SvcPk	Location Unassigned	Customer Unassigned

CPU Utilization Threshold	Memory Utilization Threshold	Swap Utilization Threshold	Run Queue Threshold	Pageout Threshold
80.00	70.00	70.00	3.00	5.00

